Terms and Conditions

Use of the Site

This website is owned and operated by **Blackburn Clinic Medical Service Pty Ltd as trustee for Blackburn Clinic Medical Services Trust** ABN 53630532154 ("Blackburn Clinic", "we", "our", or "us").

By accessing and using the Blackburn Clinic website ("the website"), or any services made available through the website, users agree to abide by the following Terms and Conditions. If you do not agree with these terms, you should not use this website.

Blackburn Clinic reserves the right to modify these Terms and Conditions at any time. Any changes will be posted on the website, and continued use of the website will constitute acceptance of those changes.

By agreeing to these Terms, users agree to:

- use the website for lawful, non-fraudulent purposes only;
- not misuse the website by introducing viruses or other malicious or technologically harmful material; and
- not attempt to gain unauthorised access to any server, computer, or database connected to our website.

Users who access third-party websites via links provided on this website will be subject to the terms and conditions of those external sites.

Independent Medical Practitioners

Blackburn Clinic operates as an administrative and management entity. The doctors who practise at Blackburn Clinic locations are **independent medical practitioners** and **are not employees** of Blackburn Clinic Medical Service Pty Ltd, except for **Registrar Doctors**, who are employees for training purposes.

Patients who attend the clinic are **patients of the individual doctors**, not of Blackburn Clinic Medical Service Pty Ltd. The website and its content are provided as a service to support the doctors practising at our sites and to inform patients and the public about our facilities and the services provided by the doctors.

Online Appointment Systems

Online appointment bookings available through this website are managed via **a third-party service provider**. By using the online booking system, you acknowledge and agree that:

- Your use of the booking system is also subject to the **terms and privacy policy of the third-party provider**;
- Submitting a booking request does **not guarantee** an appointment until it has been **confirmed** by the clinic or by the individual doctor's practice;
- Blackburn Clinic is **not responsible** for the security, accuracy, or reliability of the third-party system; and
- Blackburn Clinic is **not liable** for any errors, delays, or technical issues that may arise from the use of the online booking platform.

If you experience any difficulties or errors when booking online, please contact the relevant clinic location directly by phone to confirm or arrange your appointment.

Information Sheets, Questionnaires and Fees

From time to time, the Blackburn Clinic website may provide access to **information sheets, questionnaires, or downloadable documents** to assist patients in understanding services or preparing for consultations. Doctors set their own **individual Fees** as outlined on their Doctor profile pages and while every effort is made to keep these accurate and up to date, there will be times when the advertised fees are out of date. We **cannot guarantee** that all information is current or free from error.

Information provided in these documents is for **general informational purposes only** and should not be relied upon as medical advice or as a substitute for consultation with your doctor.
Patients are encouraged to confirm current fees, procedures, and other details directly with their treating doctor or the clinic before making any decisions or acting on the information contained in these materials.

Intellectual Property

All names, logos, designs, and materials displayed on this website are the property of **Blackburn Clinic Medical Service Pty Ltd as trustee for Blackburn Clinic Medical Services Trust**, unless otherwise stated.

Users are granted a limited, non-exclusive licence to access and use the website for personal, non-commercial purposes only. You may download or print a single copy of materials or forms from the website for your own personal use, provided that you

acknowledge Blackburn Clinic (and any identified contributors) as the source of the material.

No content or material from this website may be reproduced, republished, distributed, or otherwise exploited for commercial purposes without prior written permission from Blackburn Clinic.

Third-Party Websites

This website may contain links to third-party websites for your convenience. Blackburn Clinic does not control and is not responsible for the content, accuracy, or privacy practices of those external sites.

The inclusion of any link does not imply endorsement or recommendation of the third-party website or its operators. Access to any third-party website is at your own risk.

Informational Purposes Only

The information provided on this website is general in nature and is intended for **informational purposes only**. It is **not a substitute for professional medical advice, diagnosis, or treatment**.

You should always seek the advice of a qualified medical practitioner regarding any questions you may have about your health or medical condition. Never disregard or delay seeking medical advice because of something you have read on this website.

Blackburn Clinic and the doctors practising at our sites reserve the right to update or remove any content on the website at any time.

Access to the Website

These Terms and Conditions constitute the entire agreement between Blackburn Clinic and the user concerning the use of this website and its services.

Blackburn Clinic makes no representation or warranty that the website or its content is appropriate, lawful, or accessible outside Australia. Users accessing the website from outside Australia do so at their own risk and are responsible for complying with local laws.

Liability

While Blackburn Clinic makes reasonable efforts to ensure the accuracy and currency of information on the website, it makes **no warranties** or representations regarding the completeness, reliability, or suitability of the content.

Blackburn Clinic will not be liable for any loss, damage, or injury arising from the use of, or inability to use, the website or any linked sites, including (but not limited to) damage from viruses or other harmful components.

Blackburn Clinic may, without notice, withdraw or amend access to the website or its content at any time.

Privacy

Your privacy is important to us. Please refer to the **Blackburn Clinic Privacy Policy** for details on how we collect, use, and protect your personal information.

Changes to Terms and Conditions

Blackburn Clinic reserves the right to amend these Terms and Conditions at any time, subject to applicable Australian law. Updates will be published on this website.

If you do not accept any revised terms, you should immediately stop using the website. Continued use of the website following any updates will be deemed acceptance of the new terms.